

**Objectives:**

- Confirm the established plan of care
- Clarify the next step for doctor and patient
- Establish contingency plans
- Maximise patient adherence and health outcomes
- Make efficient use of time in the consultation
- Continue to encourage the patient to feel part of the collaborative process and to build the doctor-patient relationship for the future

**Signpost the end:**

*I think we're just about finished...is there anything else you'd hoped to discuss?*

*Contract: the next steps for both doctor and patient.*

*So, I'll contact the specialist.....*

*If you leave it a day or two then phone the receptionist...*

*Would you call me after the appointment and let me know...*

*Make sure you make an appointment to see me again in ....*

**Safety-net:** explain what the patient should do if things don't go according to plan.

*Let's try .... but if there is no change in a few days come back and see me.*

*If you haven't heard anything by next week give me a call.*

**End Summary:** summarise in one or two sentences and clarify the plan of action

**Final check**